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OCT 16 2008

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION

In the matter of:

William Jerry Ross
(Your Full Name)

COMPLAINANT

VS.

WIND STREAM
(Name of Utility)

DEFENDANT

2008-449

COMPLAINT

The complaint of William Jerry Ross respectfully shows:
(Your Full Name)

(a) William Jerry Ross
(Your Full Name)

4976 FRIENDSHIP Rd Catlettsburg Ky 41129
(Your Address)

(b) WIND STREAM
(Name of Utility)

1720 GALLERIA BLVD
CHARLOTTE, N.C. 28270
(Address of Utility)

(c) That: DID NOT TELL TRUTH ABOUT TOTAL
(Describe here, attaching additional sheets if necessary.)

COST OF BUNDLED PHONE, INTERNET, DISH
the specific act, fully and clearly, or facts that are the reason

THEY TOLD ME IT WOULD BE 99.97
and basis for the complaint
PER MONTH W/ PHONE, INTERNET, DISH 250
W/ 3 RECEIVERS, THEY HAVE

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Formal Complaint

William J. Ross vs. WINDSTREAM

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Told on truths about ADD-ON AT
DIFFERENT TIMES - TAPES WERE NEVER LOOKED
FOR BY WINDSTREAM, ASKED MORE THAN
ONCE. THIS "BUNDLING" WAS MADE BY
WINDSTREAM ALONE. THE ONLY TIME TALKED
W/ DISH WAS TO SET APPOINTMENT FOR INST.

Wherefore, complainant asks Monthly bill to be
(Specifically state the relief desired.)

99.97 + FCC charges + local taxes.

This is what I was told at side-up
time

Dated at Atlanta, Kentucky, this 15 day
(Your City)

of Oct., 192008
(Month)

William J. Ross
(Your Signature)

(Name and address of attorney, if any)